

**Community Mental Health Affiliation
of Mid-Michigan**

PROCEDURE #: 2.4	Page 1 of 2	SUBJECT: Coordination and Continuity of Care
Related Policy: 2.0		SUBJECT: Clinical
Issuing Director: Director of Quality, Customer Service and Recipient Rights		Original Effective Date: 10/1/2000

REVISED DATE

05/31/07
08/05/09

Review Date(s)

08/08/08					
08/31/10					
10/27/11					

I. PURPOSE:

To promote coordination of care for Pre-Paid Inpatient Health Plan (PIHP) enrollees by ensuring exchange of pertinent medical information between Community Mental Health Service Programs (CMHSP)/Coordinating Agencies (CA) with a consumer's primary health care provider(s) in the community.

II. STANDARDS:

42 CFR.438.208: Coordination and Continuity of Care

III. DEFINITION:

Coordination of Care: Sharing with the primary care provider (PCP), the results of assessment of the enrollee's ongoing health care needs and related treatment for purposes of monitoring health status while preventing duplication of activities.

IV. PROCEDURES:

- A. The PIHP delegates the responsibility for coordination and continuity of care to the Community Mental Health Service Programs (CMHSP)/Coordinating Agencies (CA).
- B. The CMHSP/CA's will maintain coordination agreements with Qualified Health Plans (QHP) to coordinate health care for Medicaid enrollees in the Pre-Paid Inpatient Health Plan (PIHP) area.
- C. When a consumer enters the CMHSP/CA for services, information about the primary health care provider will be obtained.
- D. CMHSP's/CA's will provide pertinent health information about an enrollee to the primary health care provider when the enrollee has a PCP
- E. Information shared with the PCP may include:
 - 1. assessments
 - 2. treatment plans
 - 3. medications prescribed by the CMHSP/CA providers
 - 4. other pertinent information to ensure coordination of care and enrollee safety.
- F. When an enrollee does not have a PCP, information on the value of health care and coordination along with information on linking with a PCP shall be provided at the time and periodically thereafter as needed.

V. APPLICATION:

CMHSP's/CA's

VI. MONITOR AND REVIEW:

This procedure will be reviewed annually by the PIHP Director of Quality, Customer Service and Recipient Rights.

VII. RELATED POLICIES AND PROCEDURES

CMHAMM Policy 2.0 Clinical