

CMHAMM
Provider Network Management Committee
@ CEI – April 7, 2004

Present: Andrew Hewat, Carolyn Hilley, Sally Johnson, Cindy Johnson, Marilyn Snell,
and Roger Caris.

Excused: Chip Johnston

Q & C Reports

Gratiot – Valley Residential – Mainstay	}	
Moore Living Centers - Lincoln	}	Training Records are
Saginaw Bay – Riverside	}	improving
Ionia – Cornerstone AFC – Litchfield	}	Provider very prepared for the
		review. Staff available to facilitate
		the process.

Thursday, April 15th – CEI Work Group meeting to review the Q & C Process. Send your comments in to Andrew for consideration.

Review of Contract Activity Report for the Quarter:

51	new contracts
15	Q & C performed
24	Q & C year to date

Other Workgroup Reports

Self Determination – met with Dave Short – cautioned against the use of fiscal intermediaries.

DD Work Group – developed a service array identifying “C”, “B”, “B3” services provided across the CMHAMM.

Q.I. Workgroup on coordination of Care with Physician meeting w/QHPs – release of information needed.

Review of Provider Network Management Goals

- 1.) Review of data base prepared by M-B. Marilyn taking an ACCESS Class and will question how to build tables for our data base.
- 2.) Share affiliation activities/news and survey results with network providers. – keep this goal. Agree we need to meet with providers at least annually.
- 3.) Promote consumer involvement – Group reports will be given to Consumer Advisory Panel on same schedule as Core Group reporting. Gratiot & Ionia involve the CSRs in the Q & C process. Newaygo has also had a CSR go on home visits.

Other:

- 4.) Develop standardized contract language – done – exhibits will be individualized.
- 5.) Complete COFR agreement language – hold until approved by State.
- 6.) Uniform provider training and orientation.
- 7.) Manuals developed and on websites; done.
- 8.) Revise Provider Network Application and develop renewal form – keep on list

- 9.) Procurement Plan – remove from list
- 10.) Develop plan to address inpatient ATP issue – remove from list
- 11.) Develop uniform nursing home agreement – keep on our list
- 12.) Complete interagency agreements - remove from our list
- 13.) Native American services available across CMHAMM – remove from our list
- 14.) Modify policy/procedure – keep on list
- 15.) Evaluate Best Value of CMHAMM services – keep on list

Core Group Report:

Provider Panel Report
Contract activity Report
Status of Q & C Report
Rate Comparisons
Standardization of Contract Language
Data Base Development
Specialized Residential Liability issues
BBA Review/Grid
PC/CCS Unbundling
Home Help issues
Recipient Rights – Coordination of COFR Right Services – Contract language
QHP Coordination of Care
Work Plan Review
Updates to Provider Network Policy to include BBA language

- 3.) Specialized Residential Rates
 - Use this list to compare costs of shared providers as a benchmark to negotiate rates with other providers in the network.
 - Compare rates for Ancillary Services – May
 - June – Day Program, Supported Employment - June

- 4.) Follow-up Discussion
 - Data Base – Concerns raised about the length of spread sheets. Marilyn will report back after her Access class.

Provider Contract Language – on hold pending receipt of contracts from Dave Short.

BBA Policy – Potential changes raised by Chip at last meeting – defer to next meeting.

Provider Network Management Policy revisions reflecting BBA updates.

Review the Policy in its entirety to see if any other changes should be made; then report back to the Core Group.

Upcoming Q & C Meeting – covered earlier.