

CMHAMM

Provider Network Management Committee

@ Gratiot CMH 5/5/04

Present: Roger Caris & Carolyn Hilley (Gratiot), Andrew Hewat (CEI), Sally Johnson (Ionia), Chip Johnston (Manistee-Benzie), Marilyn Snell & Cindy Ingersoll (Newaygo).

1. Reports:

- Quality & Competency Reports: reviewed on the following AFC providers: Communication Access Center (MB); Grand Traverse Area Community Living Management Corp. (MB).
- Other workgroup reports: QI continues its coordination of care project with QHPs; QI group is ensuring customer satisfaction results get out to consumers/providers/referral sources.
- Database: Reviewed database proposed by Manistee-Benzie. Determination made that it will work well for this committee. Chip will send the database to everyone. Populate database and return to Chip by **6/25**. Will be able to review at July meeting.

Types of Service categories to use for populating database are as follows:

- Specialized Residential
- Respite
- B Home
- Children's Waiver
- Targeted Case Management
- Hab Support
- Community Living Supports (CLS)
- Psychologist
- Psychiatrist
- RN/LPN
- PT
- OT
- SLP (speech)
- RD (dietician)
- Music Therapy/Recreation Therapy
- Supported Employment/Day Program
- Hospital
- Nursing Home
- Crisis Residential
- Other

2. Follow-Up

- Q&C revisions: Andrew reported on some of the revisions made at the April meeting. He will email everyone the revised forms for further review and comment by **6/4**.
- Policy: Get your final comments to Sally by **6/25**, for final review at July meeting.

3. Tracking Personal Care & CLS

- Review and discussion of the different formats that each affiliate is using. Ionia's form may be used as suggested standardized form. Sally will make suggested revisions on the current form and email it for comment by **5/12**.

4. Rate Comparisons

- Since database is close to completion, will continue comparisons once the database is populated. Should be able to continue review at July meeting.

5. Work Goals & Core Group Report

- Discussed report from April Core group and current draft work plan (handout/attached).
- Determined that this committee will be meeting every other month, instead of monthly, or as needed for special projects.
- Made assignments as outlined on the attached work plan (attached).

Next Meeting: July, 2004, 10a-12p at Newaygo CMH

Focus of meeting will be on results of database, policy review and preparation for August Affiliation Retreat.