

**Community Mental Health Affiliation of Mid-Michigan
Consumer and Stakeholder Advisory Council Meeting**

**Thursday, August 3, 2006
11:00 AM – 2:00 PM
Community Mental Health Authority of
Clinton-Eaton-Ingham Counties
812 E. Jolly Rd., Lansing, Michigan**

A G E N D A

1. Introductions
 2. Agenda Review, Modification and Approval
 3. Reading and Approval of Minutes of June 8, 2006
 4. Quality Improvement – Liz Holcomb
 - a. Customer Services Standards Feedback
 - b. Performance Indicator Data
 5. Self Determination Report
 - a. Self Measurement Tool Feedback
 6. Strategic Planning
 - a. By-Laws Review and Update
 7. Medicare Issues
 8. Open Forum
 9. Final Thoughts
 10. Adjournment
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**Next Steering Committee Meeting
September 6, 2006
10:00 AM
Ionia CMH**