

Community Mental Health Affiliation of Mid-Michigan
Consumer and Stakeholder Advisory Council Meeting

Meeting Minutes of July 7, 2011

Community Mental Health Authority of Clinton-Eaton-Ingham Counties
812 E. Jolly Rd., Conference Rooms G-11 A & B
Lansing, Michigan

Present: Committee Members: Heather Bell, CSR (Gratiot); Annette Fisher (Gratiot); Judith Fryer (CEI); Anna Golliver (Newaygo); Beverly Helms (Ionia); Ellen Hicks (Newaygo); Deborah Krieger (Centra Wellness); Charlotte Lamb (Gratiot); Nick Lawson (Gratiot); Brittney Shalna, CSR (Centra Wellness); Lavonda Smith (Newaygo); Angela Thrush (Gratiot); Pixie Stevens (Newaygo)

Other: Tana Baker (Centra Wellness); Cheryl Stevenson (Centra Wellness); Kim Zimmerman (Affiliation)

Call to Order: In the absence of the Chairperson and Vice-Chairperson, Charlotte Lamb called the meeting to order at 11:10 AM, followed by introductions.

Agenda Review: There were no additions to the agenda.

Meeting Minutes: The minutes from the June 2, 2011 meeting were read by Heather Bell. It was MOVED by Nick Lawson, and SUPPORTED by Annette Fisher to approve the minutes. Ellen Hicks clarified the information from the Newaygo CMHSP presentation to note that Newaygo has participated in the Mystery Shopper project in the past, but will need current information to resume participation. She requested the Mystery Shopper information be sent to her. The motion was APPROVED with the revision.

**Development of
FY 2011/12 Goals:** Kim Zimmerman distributed copies of the most recent goals, developed in 2007. Discussion ensued. It was determined the old goals are too broad, and should be re-defined to fewer but more specific goals. Additionally, the standing meeting agenda will be re-structured. Kim will

draft new goals and send out for review. The next meeting the goals will be finalized and assignments made as needed.

Consumer Bulletin: Heather reported the summer edition of the Bulletin was revised to remove the article regarding free passes to the YMCA, per request of the organization's staff. The revised Bulletin is now ready for re-distribution. Ellen stated Newaygo did not receive the newsletter. Heather advised her that it was sent to Amy Kurtti, who is serving as liaison to the Advisory Council until a Customer Service Representative is appointed. Ellen will contact Amy for the newsletter copies. Heather announced that Becki West is accepting submissions for the fall edition of the Bulletin.

**Affiliation Policy &
Procedure Review:**

There were no policies or procedures to review.

CMHSP

Presentation: CEI will give a presentation during the next meeting.

Compliance

Presentation: Kim distributed an overview of the 2011 CMHAMM Compliance Plan, and reviewed it with the group.

Other Business:

Local Updates

Heather reported Gratiot CMH recently held Health and Safety, and Recipient Rights fairs for the employees. A wellness work group is being developed. Beverly Helms reported a dance was held at the Ionia CMH drop-in center and invitations were sent to all drop-in centers Statewide. The Ionia Peer Support Specialists did the first recovery workshop; the second workshop will focus on art and music, and will be held in August.

Next Meeting: The next meeting of the Affiliation Consumer and Stakeholder Advisory Council will be Thursday, August 4, 2011, 11:00 AM to 2:00 PM at 812 E. Jolly Rd., Lansing Michigan.

Adjournment: The meeting adjourned at 2:05 PM.

Respectfully submitted,

Debra Heinze
Affiliation Secretary

PURPOSE STATEMENT

- To assure that consumers shape the policies & practices of the Affiliation of Mid-Michigan & the State
- To determine the needs of consumers & to communicate those needs to appropriate parties. To improve the work of the Affiliation, so that it meets the needs of consumers, families, & other stakeholders
- To review & to make recommendations about the Affiliation's programs
- To make suggestions to the Director of Affiliation Operations
- To be advocates of system-wide change for consumers' rights & consumers' welfare
- To work as a team in a safe, friendly & respectful environment