

CMHAMM
Improving Practices Leadership Team
Meeting Minutes

November 19, 2009

Community Mental Health Authority of
Clinton-Eaton-Ingham Counties
812 E. Jolly Rd.
Lansing, Michigan 48910

ATTENDANCE: Mary Clissold (CEI); Rob Davis (CEI); Julie Dowling (Ionia); Michael Hetzman (Gratiot); Ingemar Johansson (Manistee-Benzie via videoconference); Cheryl Kobernik (Manistee-Benzie via videoconference); Maureen Moloney (CEI); Kim Zimmerman (Affiliation)

ABSENT: Kari Barker (Manistee-Benzie); Julie Barron (CEI); Toby Bayless (Affiliation); Judi Cates (CEI); Paul Duff (CEI); Kevin Fitzgibbon (Gratiot); Michael Geoghan (Newaygo); Vic Guarjardo (Gratiot); Jonathan Henry (CEI); Cindy Ingersoll (Newaygo); Todd Koopmans (Newaygo); Darby Moreno (Manistee-Benzie); Sue Poindexter (Gratiot); Bob Radaz (Gratiot); Greg Snyder (Newaygo); Pamela Stants (CEI); Al Way (CEI)

GUESTS: Chris Briggs (Newaygo); Ellen Sugrue-Hyman (MDCH)

CALL TO ORDER: The meeting was called to order by Michael Hetzman at 1:10 PM.

AGENDA REVIEW: Due to Toby's absence, the Clinical Directors meeting update was tabled to the next meeting. Julie Barron requested the addition of "Consumer Update Bulletin".

CONSUMER UPDATE

BULLETIN: Julie Barron distributed copies of the "Consumer Update" bulletin that will be published quarterly. She explained it will be available to all consumers as an effort to improve communication Affiliation-wide.

ACCESS TOOL: Mike Hetzman reported on his contact with Renee Barnaby and Heather Visingardi regarding information about adult access tools. Rob Davis

reported researching the standardized tools used in Colorado, Missouri and New York. Julie Dowling contacted one CMH that had no information to provide. Julie stated the first meeting of the sub-work group resulted in prioritization of desirable characteristics of an access tool. The sub-work group plans to reconvene in February, following a presentation by Michael Brashears on the access tool used by Ottawa County CMH.

CARF SURVEY: Chris Briggs announced the CARF survey is completed at Newaygo CMH, and they expect to receive a three year certification.

NEW STAFF: Cheryl Kobernik announced Manistee-Benzie CMH has hired Amy Taylor as the new Customer and Provider Services Director. Ann Marie Evans has left the agency; her replacement is Teri Pechacek.

GENTLE TEACHING: Mary Clissold informed the group CEI CMH started gentle teaching earlier than planned due to a severe group home incident. Staff traveled to the Detroit area for training. A trainer will be coming to Lansing for mobile training at the group home. Mike Hetzman reported Gratiot CMH is using gentle teaching in the group home where the last Mt. Pleasant Center client is residing, and the client is doing well. Julie Dowling noted the training will be coming for Ionia CMH staff. Chris stated Michael Geoghan and Greg Snyder of Newaygo CMH attended the training. Cheryl said Manistee-Benzie CMH staff is waiting for the training.

EBP: Julie Dowling asked if DBT services reflected on the EBP grid are the MDCH model, or something different. Discussion ensued.

MUNC REPORT: Julie Dowling explained the UM work group is analyzing the MUNC report to determine how to reach standardization Affiliation-wide, hoping to achieve a uniform benefit. Finance and IPLT representatives will be invited to share their respective views.

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SELF DETERMINATION

DISCUSSION: Kim Zimmerman introduced Ellen Sugrue-Hyman, contractual representative for Michael Head. Kim distributed the ARR Section 4 "Milestones and Timeframes" Self Determination document. Discussion ensued regarding problems and barriers.

NEXT MEETING: The group agreed by consensus to cancel the December meeting. The next meeting of the IPLT will be January 21, 2010, 1:00 PM to 3:00 PM, at CMHA-CEI in Conference Room G11-C.

ADJOURNMENT: The meeting adjourned at 3:00 PM.

Respectfully submitted,

Debra Heinze
Affiliation Secretary