

**Community Mental Health Affiliation
of Mid-Michigan**

PROCEDURE: 3.5	Page 1 of 2	SUBJECT: Out of Network Services
Related Policy: 3.0		SUBJECT: Enrollee Rights
Issuing Directors: Director of Quality, Customer Service and Recipient Rights, and Director of Affiliation Operations		Original Effective Date: 02-17-06

REVISED DATE

Review Date(s)

03-06-2007	02-01-2010				
03-06-2008					
02-26-2009					

I. PURPOSE:

To ensure that Medicaid enrollees are able to receive necessary Medicaid covered services.

II. STANDARDS:

The following Federal statutes establish the standards for CMHAMM's Out of Network Services procedures:

- A. 42CFR 438.206: Availability of Services
- B. 42CFR 438.214: Provider Selection

III. DEFINITIONS:

- A. **CMHAMM:**
Community Mental Health Affiliation of Mid-Michigan
- B. **CMHSP:**
Community Mental Health Service program
- C. **CA:**
Coordinating Agency (the authorizing body for substance abuse services)
- D. **PIHP:**
Prepaid Inpatient Health Plan

IV. PROCEDURES:

- A. If CMHAMM providers are unable to provide necessary services covered under the Medicaid Contract, the CMHSP must provide those services outside of the CMHAMM PIHP Provider network.
- B. The out of network services must be adequate for the intended purpose.
- C. The out of network services must be provided timely.

- D. Covered services must be provided out of network for as long as CMHAMM providers are unable to provide the covered service.
- E. The out of network providers must coordinate payment with CMHAMM.
- F. The cost to the consumer shall be not more than the same service if provided in network.

V. APPLICATION:

All CMHAMM CMHSP's/CA's and their contract providers

VI. MONITOR AND REVIEW:

The Director of Quality, Customer Service and Recipient Rights shall monitor CMHSP/CA compliance with these functions. The PIHP Director of Affiliation Operations will review this procedure annually. External review will include MDCH and CMS site visits and reporting.

VII. RELATED POLICIES AND PROCEDURES:

CMHAMM Policy 3.0 Enrollee Rights